

LEWIS-GILMER E-911 COMMUNICATIONS CENTER



DISPATCH DATA
FOR THE YEAR OF
2015



William F. Rowan Director

DATA COMPILED BY:
James Gum

ANY QUESTIONS PERTAINING
TO THIS DATA
SHOULD BE DIRECTED TO:

LEWIS-GILMER E-911
201 ORCHARD ST
WESTON, WV 26452
PHONE: (304)269-8241
FAX: (304)269-8203

LEWIS-GILMER E-911 COMMUNICATIONS CENTER

TABLE OF CONTENTS

PAGE NUMBER	CONTENTS
1	COVER PAGE
2	SOURCES AND ADDRESS
3	TABLE OF CONTENTS
4	TABLE OF CONTENTS, (CONTINUED)
5	HISTORY AND STATISTICS
6	AGENCY LIST
7	AGENCY LIST (CONTINUED)
8	TOTAL DISPATCHES BY LEWIS-GILMER E-911
9	AVERAGE DISPATCHES FOR YEAR 2015 LISTED PER MONTH
10	TOTAL LAW-ENFORCEMENT DISPATCHES FOR YEARS 2011, 2012, 2013, 2014 and 2015
11	LAW -ENFORCEMENT CALLS BROKEN DOWN BY AGENCY FOR LEWIS AND GILMER COUNTYs
12	TELETYPE USAGE FOR THE YEAR
13	TELETYPE USAGE BY AGENCY
14	DISPATCHES FOR EMERGENCY SQUADS
15	EMERGENCY SQUADS BROKEN DOWN BY COUNTY
16	DISPATCHES FOR FIRE DEPARTMENTS
17	DISPATCHES FOR FIRE DEPARTMENT, BROKEN DOWN INTO COMPANIES FOR 2015

LEWIS-GILMER E-911 COMMUNICATIONS CENTER

TABLE OF CONTENTS CONTINUED

18	LIST OF LEWIS COUNTY DISPATCHES BROKEN DOWN INTO LAW, EMS, FIRE, AND OTHER AGENCIES, FOR 2015
19	LIST OF WRECKERS DISPATCHED
20	911 CALLS RECEIVED FOR YEAR 2015
21	10-DIGIT CALLS RECEIVED FOR YEAR 2015
22	COMPARISON OF CALLS RECEIVED 911 AND 10-DIGIT
23	COMPARISON OF CALLS RECEIVED TO CALLS DISPATCHED FOR THE YEAR OF 2015
24	TOTAL OF CALLS DISPATCHED FOR LEWIS AND GILMER COUNTY
25	LIST OF ANIMAL CONTROL CALLS TAKEN FOR THE YEAR OF 2015
26	ANIMAL CONTROL CALLS BROKEN DOWN BY COUNTYS

*** ALL DATA WILL REFLECT LEWIS AND GILMER COUNTIES COLLECTIVELY, UNLESS SPECIFIED OTHER WISE. PERCENTAGES WILL BE USED AT TIMES TO HELP SHOW CORRELATION AND TRENDING; THIS WILL STATISTICALLY PREDICT FUTURE WORK LOADS.**

LEWIS-GILMER E-911 COMMUNICATIONS CENTER

HISTORY AND STATISTICS

LEWIS COUNTY E-911 STARTED ANSWERING CALLS ON JUNE 1991

LEWIS COUNTY E-911 STARTED WITH 4-FULL TIME AND 4-PART TIME PERSONNEL
AND ONE DIRECTOR

LEWIS COUNTY E-911 NOW HAVE 6-FULL TIME AND 8-PART TIME POSITIONS
AND ONE DIRECTOR

LEWIS COUNTY E-911 STARTED TELETYPE SERVICE ON NOVEMBER 1993

LEWIS COUNTY E-911 STARTED DISPATCH SERVICE FOR GILMER COUNTY ON
JULY 1994

LEWIS COUNTY E-911 STARTED ANSWERING E-911 CALLS FOR GILMER COUNTY
FEBRUARY 14th 1995

LEWIS COUNTY E-911 WENT TO 8-FULL TIME AND 4 PART TIME POSITIONS
AND ONE DIRECTOR

LEWIS COUNTY E-911 WENT TO 10-FULL TIME AND 2 PART TIME POSITIONS
AND ONE DIRECTOR

LEWIS COUNTY E-911 WENT TO COMPUTER AIDED DISPATCHING AND MAPPING
SEPTEMBER 2004

LEWIS COUNTY E-911 PURCHASED NEW PHONE, RADIO, COMPUTER AIDED DISPATCHING
SYSTEM AND NEW FURNITURE DECEMBER 2007

LEWIS COUNTY E-911'S NAME WAS CHANGED TO LEWIS-GILMER E-911 BY THE LEWIS COUNTY
COMMISSION AND MADE EFFECTIVE JULY 1, 2008

LEWIS-GILMER E-911 HIRED ADDITIONAL PERSONAL TO STAFF THE CENTER WITH 3 DISPATCHERS
PER SHIFT

LEWIS-GILMER E-911 ADDED ADDITIONAL MONITORS TO HANDLE SECURITY CAMERA'S,
MAPPING AND ADDRESSING INFORMATION, AND ADDITIONAL COMPUTER SOFTWARE 2010-2011

LEWIS-GILMER E-911 INSTALL NEW TRUNKED DIGITAL RADIOS TO MONITOR AND OPERATE ON THE
STATE INTEROPERABLE RADIO NETWORK (SIRN). BEGAN PROGRAMMING RADIOS AGENCY BY
AGENCY. 2014

LEWIS-GILMER E-911 UPGRADED THE RECORDER TO RECORD THE NEW DIGITAL RADIOS AND ADD
ADDITIONAL CHANNELS FOR THE FUTURE. 2014

LEWIS-GILMER E-911 UPGRADED COMPUTERS IN CENTER AND ADDED A WEATHER MONITOR IN THE
RADIO ROOM TO MONTITOR CURRUNT WEATHER CONDITIONS AND APPROACHING STORMS. 2014

LEWIS-GILMER E-911 RECEIVED A 340 FOOT TOWER FROM A GRANT WAS INSTALLED ON HILL
BEHIND CENTER IN 2014, SHOULD BE OPERATIONAL EARLY 2015

LEWIS GILMER E-911 COMPLETED AN UPGRADE TO OUR COMPUTER AIDED DISPATCH IN 2015

LEWIS-GILMER E-911 ADDED A 2ND WEAPONS TERMINAL TO ACCESS NCIC AND CRIMINAL HISTORY
IN DECEMBER 2015

LEWIS-GILMER E-911 COMMUNICATIONS CENTER

**ALPHABETICAL LISTING
OF
AGENCIES THAT ARE DISPATCHED OR CONTACTED DURING A CALL**

ALARM SYSTEMS

FIRE DEPARTMENT, JACKSON MILL

FIRE DEPARTMENT, JANE LEW

FIRE DEPARTMENT, MID-WAY (VADIS)

FIRE DEPARTMENT, PRICETOWN

FIRE DEPARTMENT, WALKERSVILLE

FIRE DEPARTMENT, WESTON

FIRE DEPARTMENTS, GILMER

GILMER COUNTY HOME HEALTH

GILMER (DOH)

GILMER COUNTY AMBULANCE

GILMER COUNTY BOARD OF EDUCATION

GILMER COUNTY DEPARTMENT OF HEALTH & HUMAN RESOURCES

GILMER COUNTY DEPARTMENT OF NATURAL RESOURCES (DNR-LAW)

GILMER COUNTY DEPARTMENT OF PUBLIC SAFETY (DPS)

GILMER COUNTY DOG-CATCHER

GILMER COUNTY MAGISTRATE OFFICE

GILMER COUNTY OFFICE OF EMERGENCY SERVICES

GILMER COUNTY SHERIFF'S OFFICE

GLENVILLE POLICE DEPARTMENT

GLENVILLE STATE COLLEGE CAMPUS POLICE

GLENVILLE STREET DEPARTMENT

HOPE INCORPORATED (LEWIS)

HOPE INCORPORATED (GILMER)

LEWIS (DOH)

LEWIS COUNTY ADULT PROBATION OFFICE

LEWIS COUNTY AMBULANCE

LEWIS COUNTY ANIMAL CONTROL

LEWIS COUNTY COURTESY PATROL

LEWIS-GILMER E-911 COMMUNICATIONS CENTER

**ALPHABETICAL LISTING
OF
AGENCIES THAT ARE DISPATCHED OR CONTACTED DURING A CALL**

CONTINUED

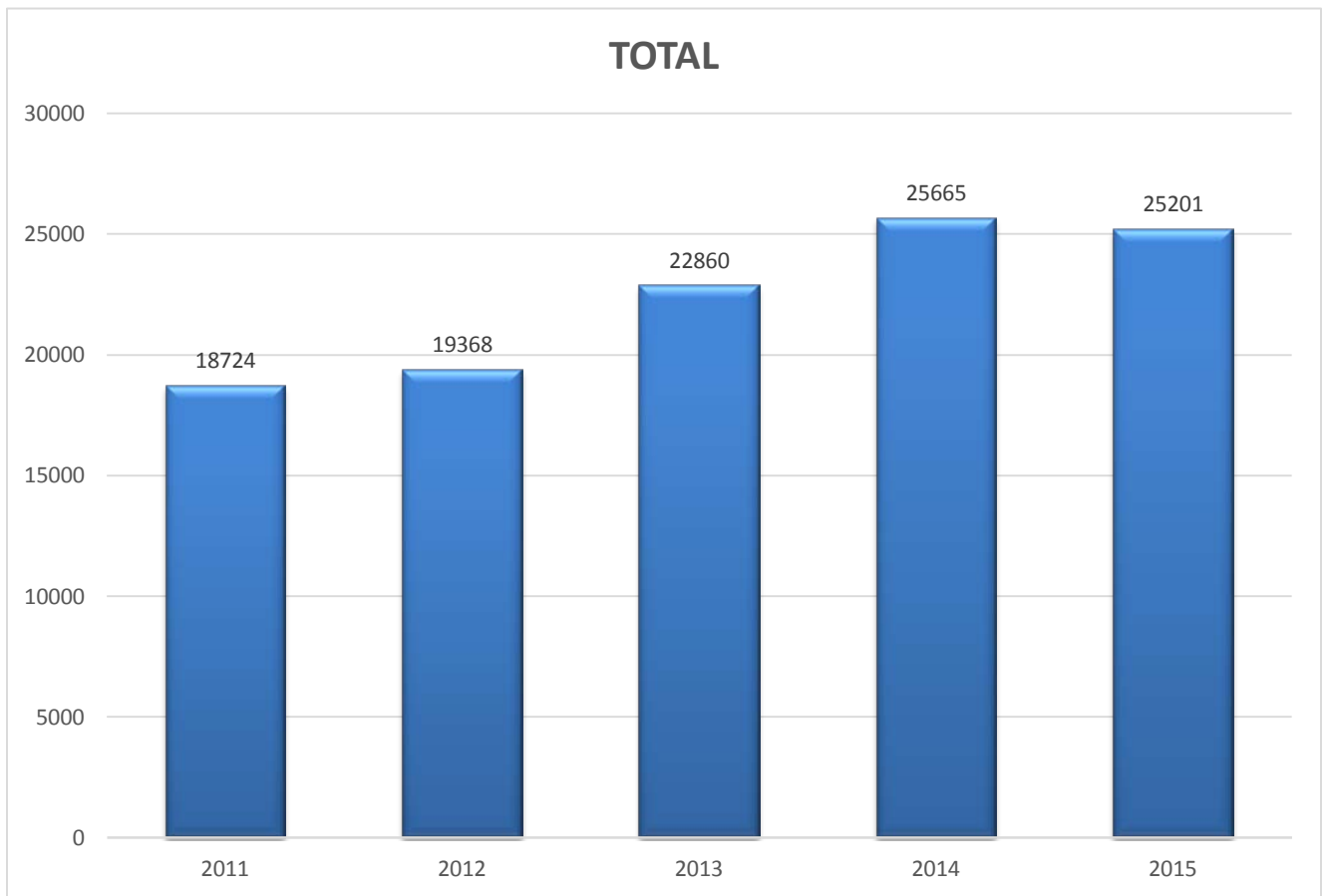
LEWIS COUNTY BOARD OF EDUCATION (BUS-RADIO)
LEWIS COUNTY DAY REPORTING CENTER
LEWIS COUNTY DEPARTMENT OF HEALTH & HUMAN RESOURCES
LEWIS COUNTY DEPARTMENT OF NATURAL RESOURCES (DNR-FORRESTRY)
LEWIS COUNTY DEPARTMENT OF NATURAL RESOURCES (DNR-LAW)
LEWIS COUNTY DEPARTMENT OF PUBLIC SAFETY (DPS)
LEWIS COUNTY HEALTH DEPARTMENT
LEWIS COUNTY HOME CONFINEMENT
LEWIS COUNTY JUVENILE PROBATION OFFICE; ANGIE MULLENS
LEWIS COUNTY MAGISTRATE OFFICE
LEWIS COUNTY SHERIFF'S OFFICE
LEWIS COUNTY OFFICE OF EMERGENCY MANAGEMENT
NATIONAL WEATHER SERVICE
SHARPE HOSPITAL
SUMMIT CENTER GILMER
SUMMIT CENTER LEWIS
STONEWALL JACKSON STATE PARK
WESTON POLICE DEPARTMENT
WESTON STREET DEPARTMENT
WRECKER: GLENVILLE AUTO AND WRECKER SERVICE
WRECKER: HITT'S WRECKER SERVICE
WRECKER: LIPPS WRECKER SERVICE
WRECKER: PICKENS WRECKER SERVICE
WRECKER: M&J WRECKER SERVICE
WRECKER: QUALITY AUTOMOTIVE
WRECKER: TITAN WRECKER SERVICE
WRECKER: A&S RECOVERY

LEWIS-GILMER E-911 COMMUNICATIONS CENTER

TOTAL DISPATCHES

BY YEAR

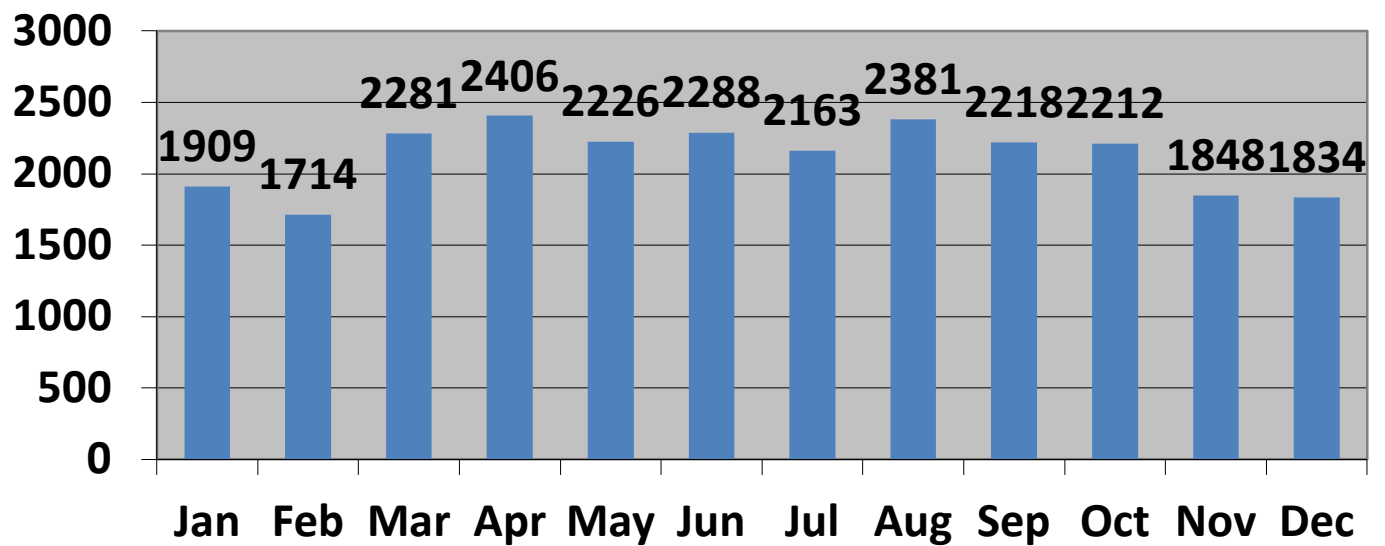
2011, 2012, 2013, 2014, AND 2015



LEWIS-GILMER E-911 COMMUNICATIONS CENTER

**TOTAL DISPATCHES PER MONTH
FROM THE YEAR OF 2015**

INCIDENTS



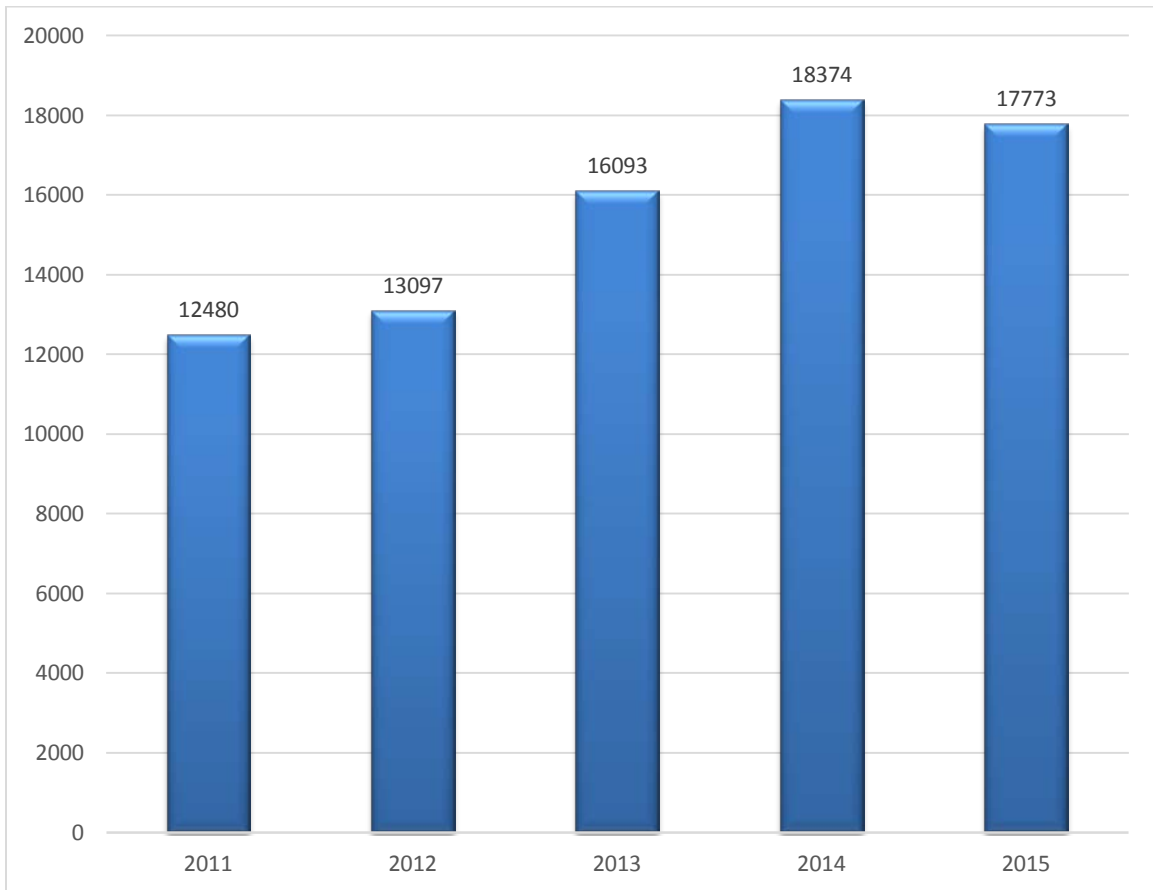
* THIS INFORMATION IS TO INDICATE THE MONTHS WITH THE MOST CALLS
DISPATCHED

LEWIS-GILMER E-911 COMMUNICATIONS CENTER

DISPATCHES FOR LAW-ENFORCEMENT

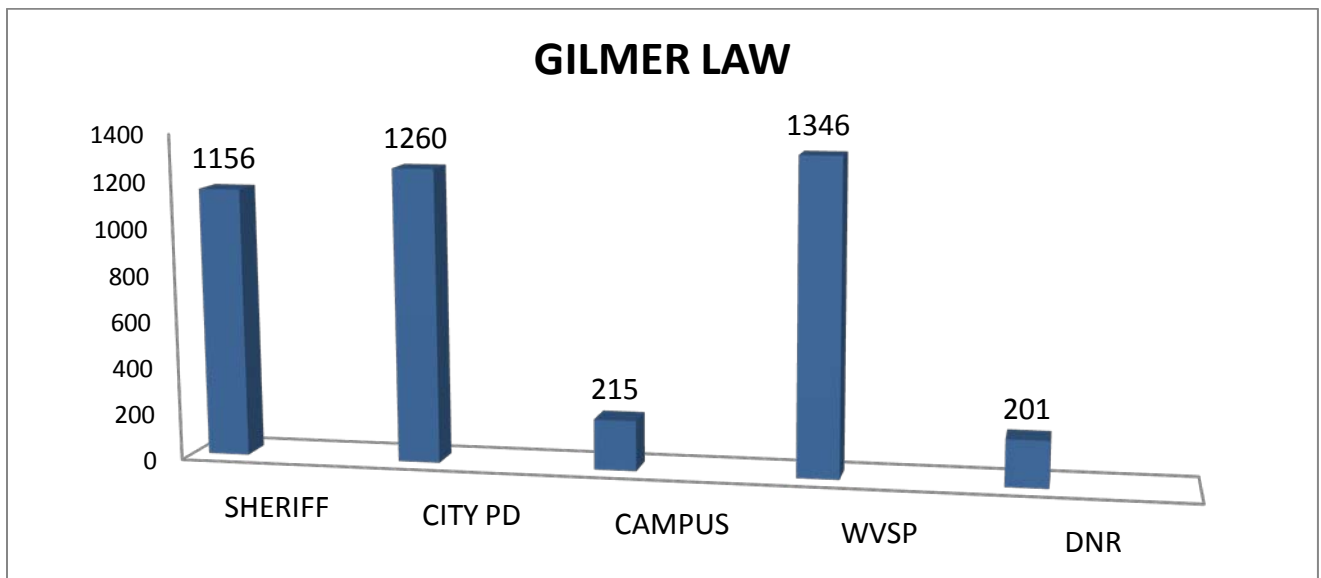
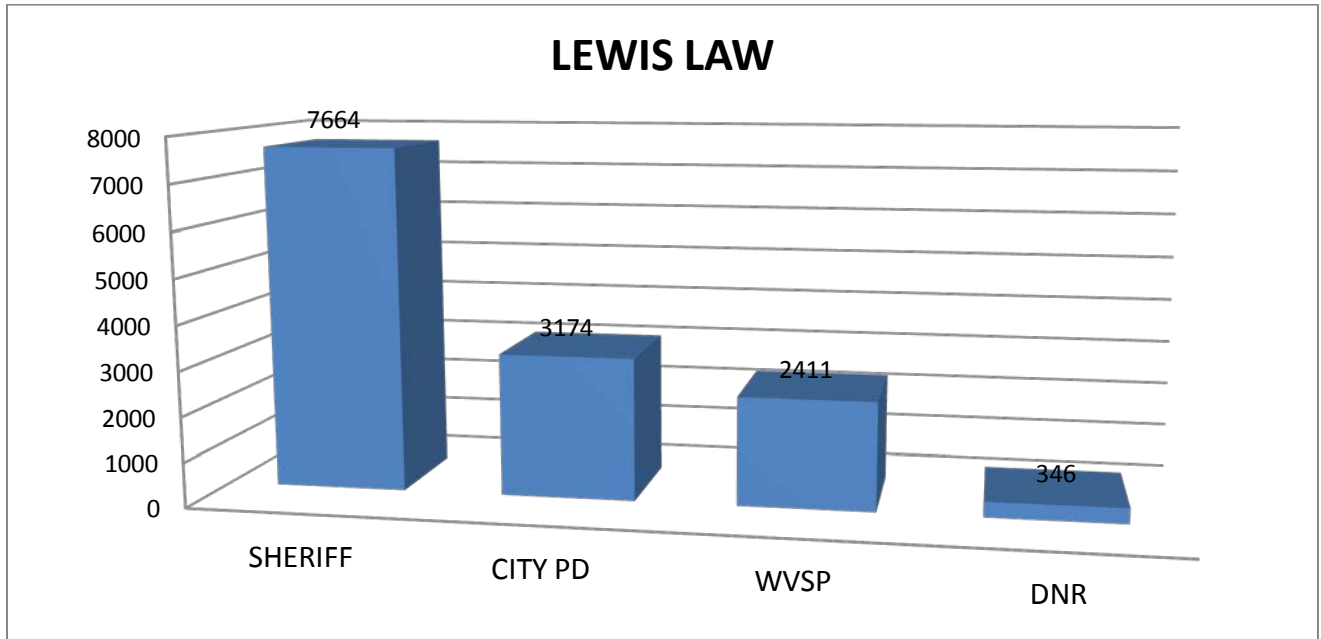
BY YEAR

FOR YEARS 2011, 2012, 2013, 2014 AND 2015



LEWIS-GILMER E-911 COMMUNICATIONS CENTER

LAW-ENFORCEMENT CALLS BROKEN DOWN FOR 2015

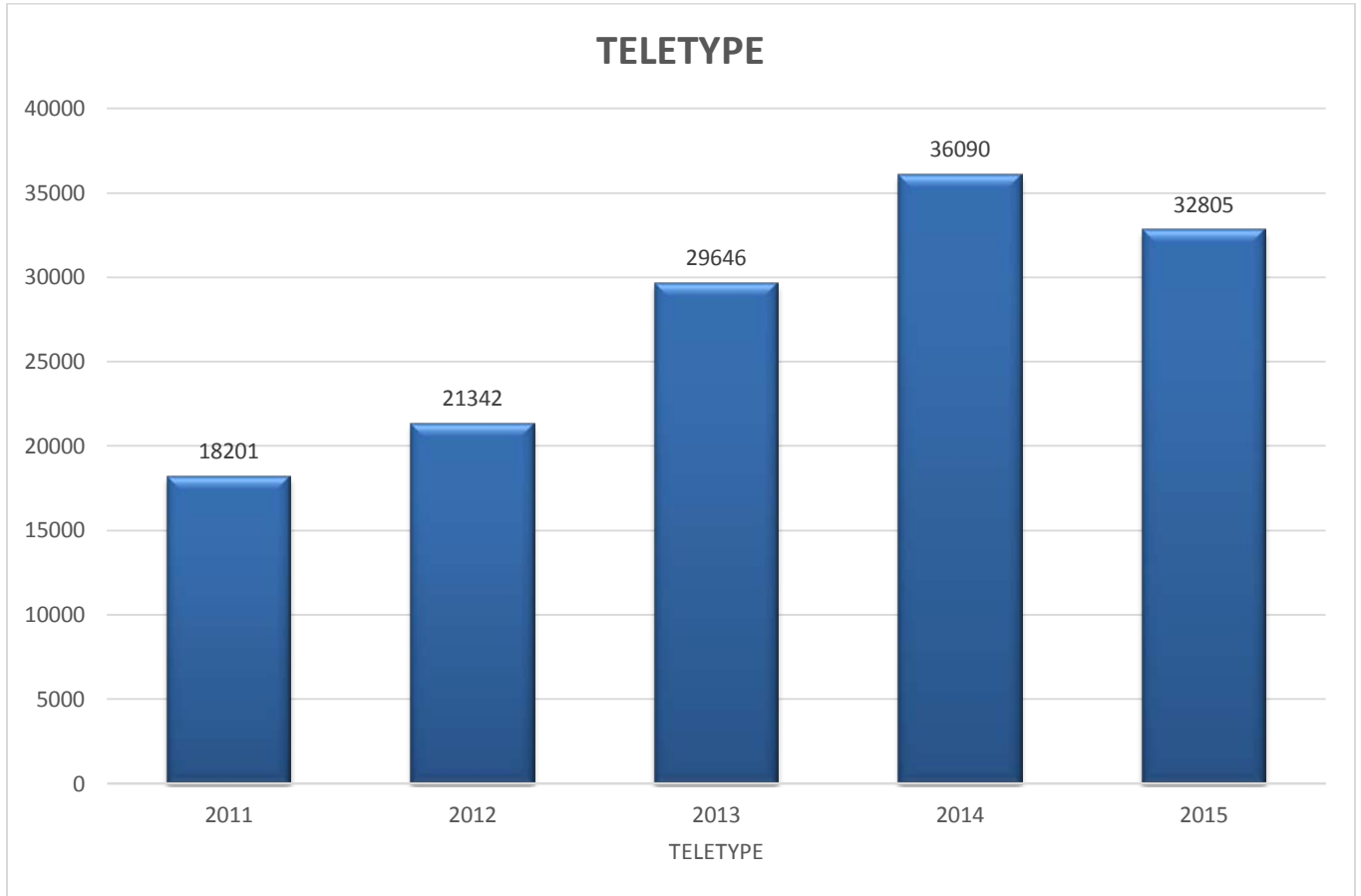


LEWIS-GILMER E-911 COMMUNICATIONS CENTER

LISTING OF TELETYPE USAGE

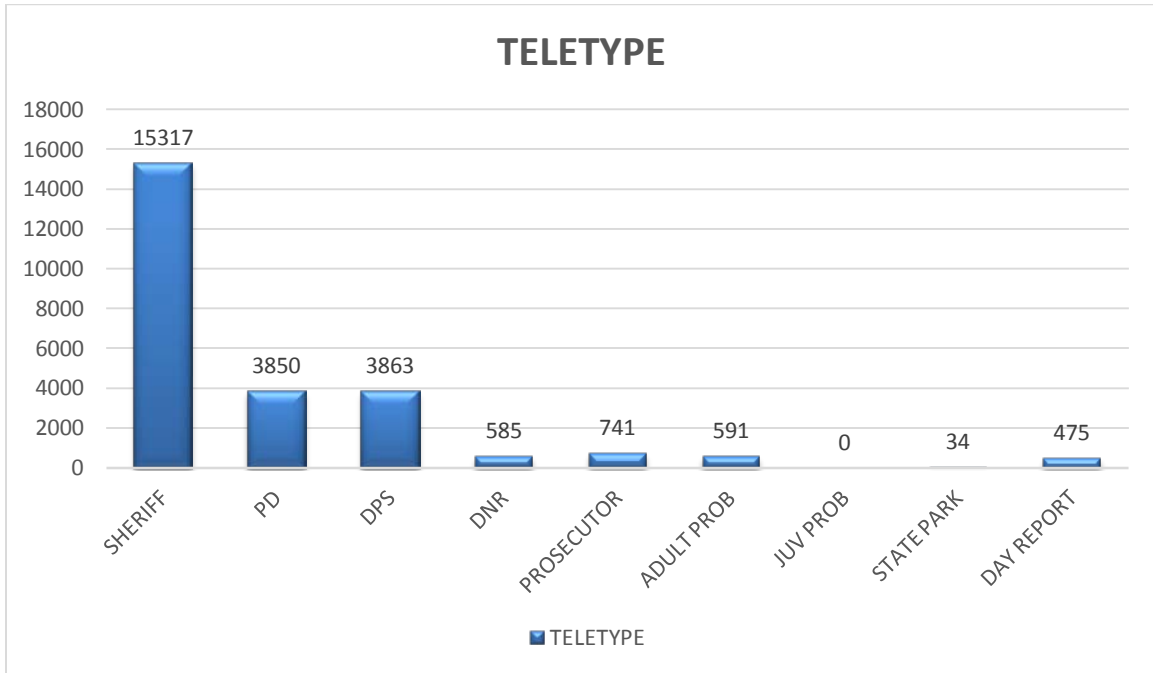
BY YEAR

FOR THE YEAR 2011, 2012, 2013, 2014 AND 2015

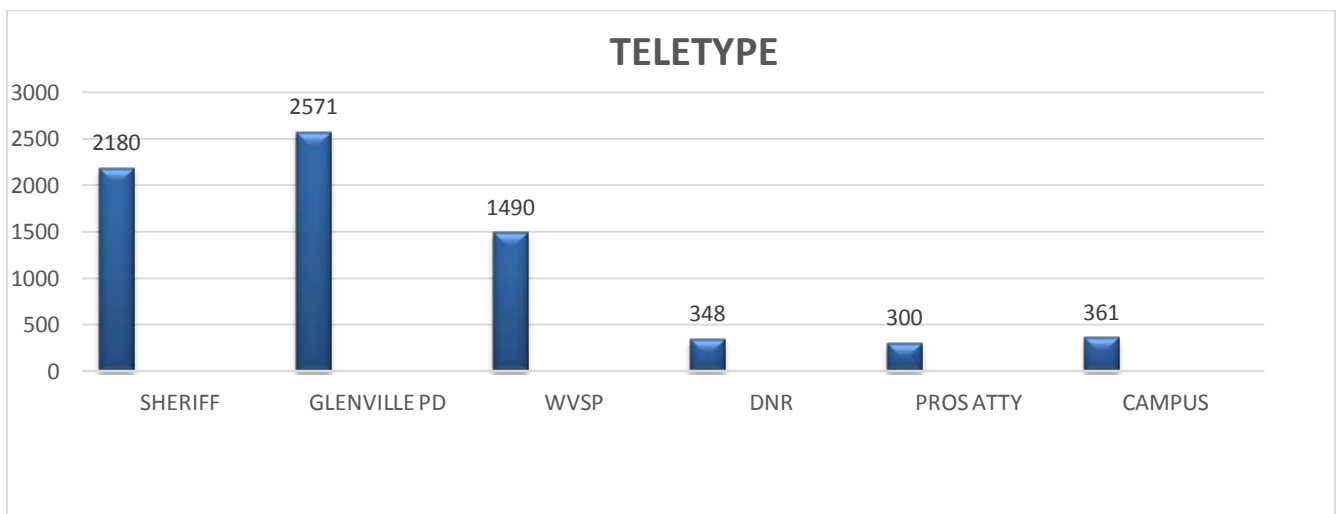


LEWIS-GILMER E-911 COMMUNICATIONS CENTER

LISTING OF TELETYPE USAGE BY AGENCY 2015 LEWIS COUNTY



GILMER

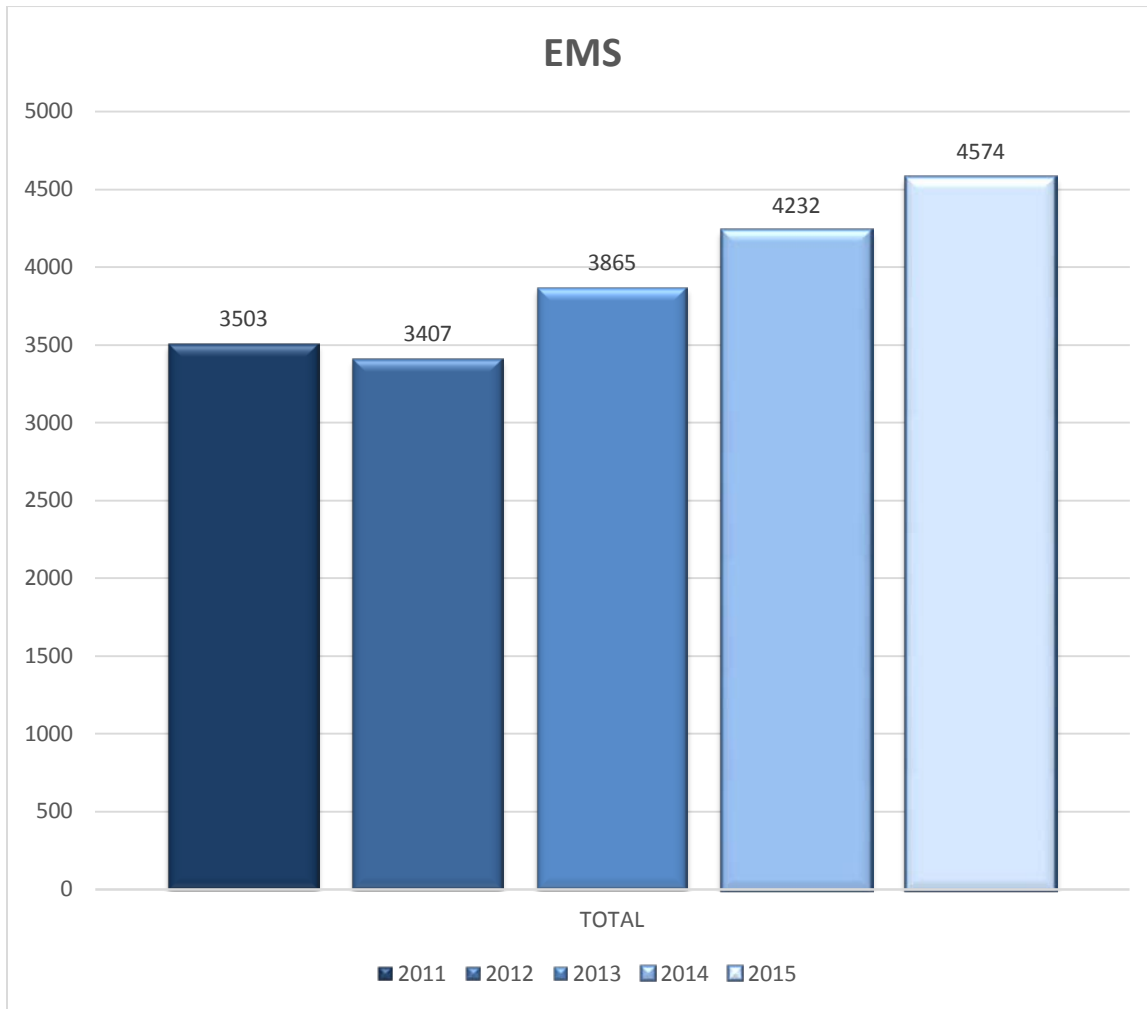


LEWIS- GILMER E-911 COMMUNICATIONS CENTER

DISPATCHES FOR EMERGENCY SQUADS

BY YEAR

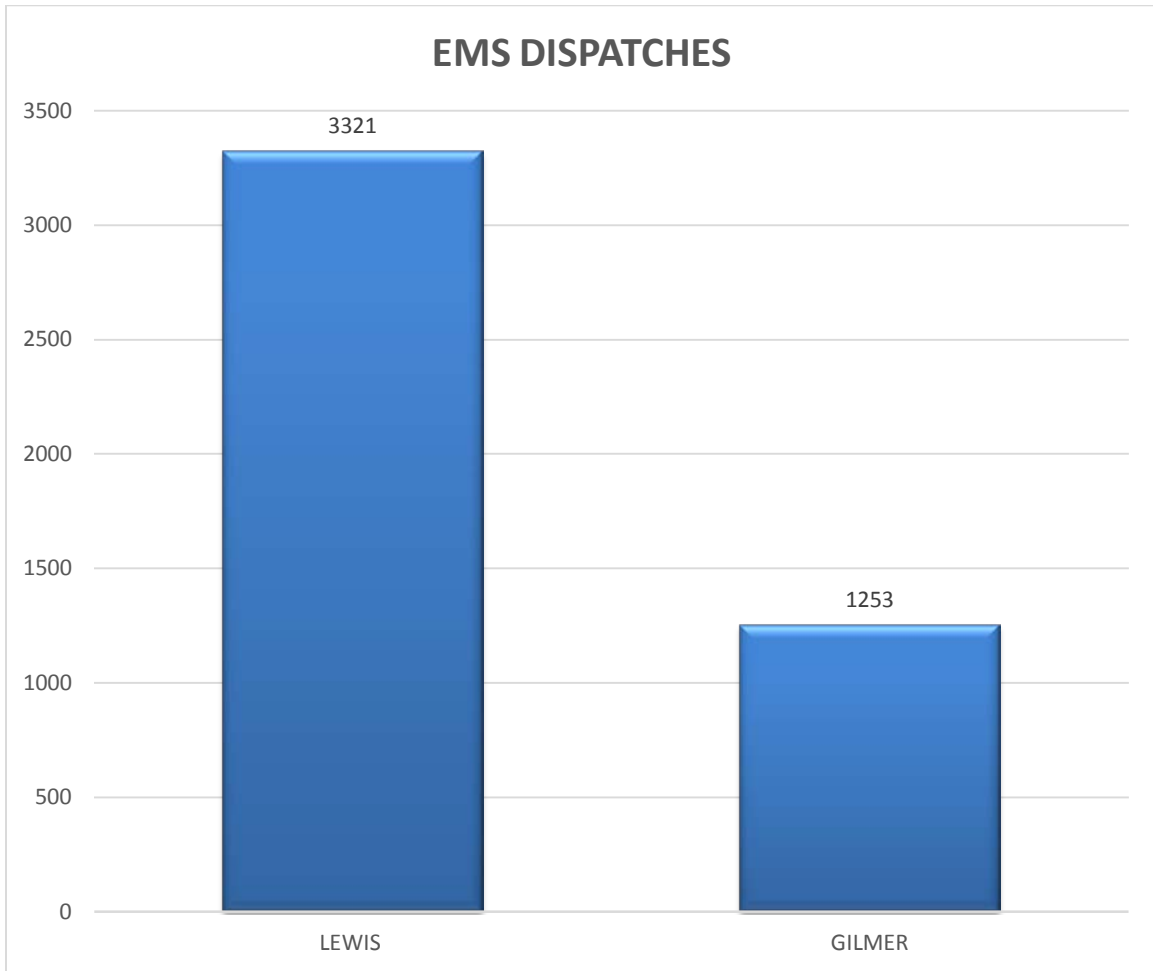
FOR YEAR OF 2011, 2012, 2013, 2014 AND 2015



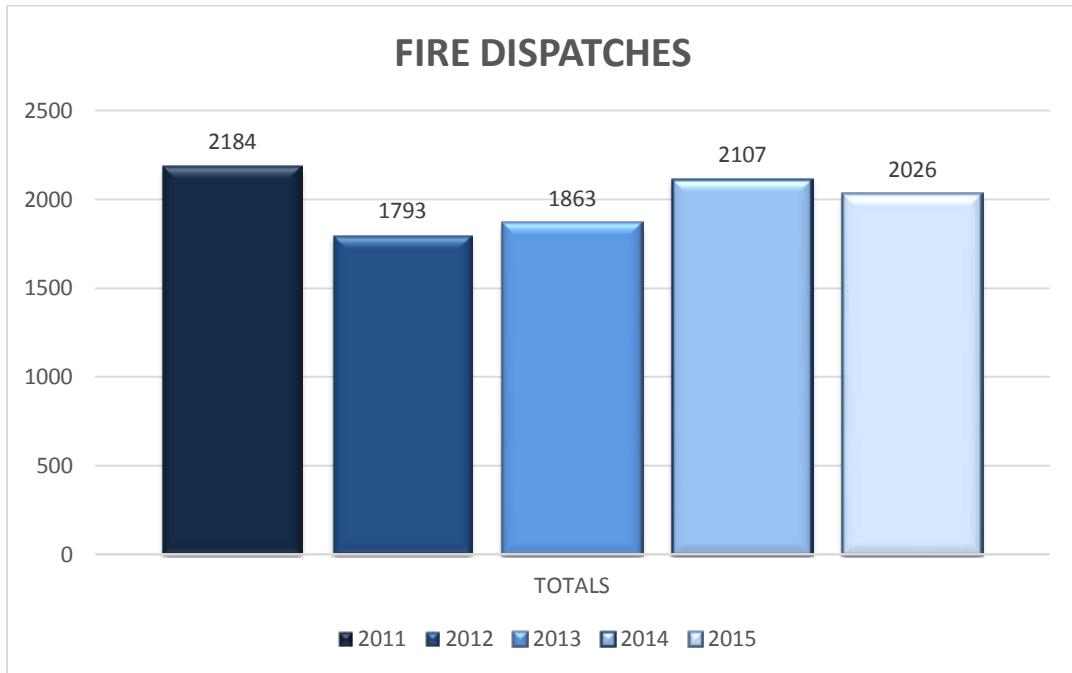
LEWIS- GILMER E-911 COMMUNICATIONS CENTER

DISPATCHES FOR EMERGENCY SQUADS

YEAR 2015

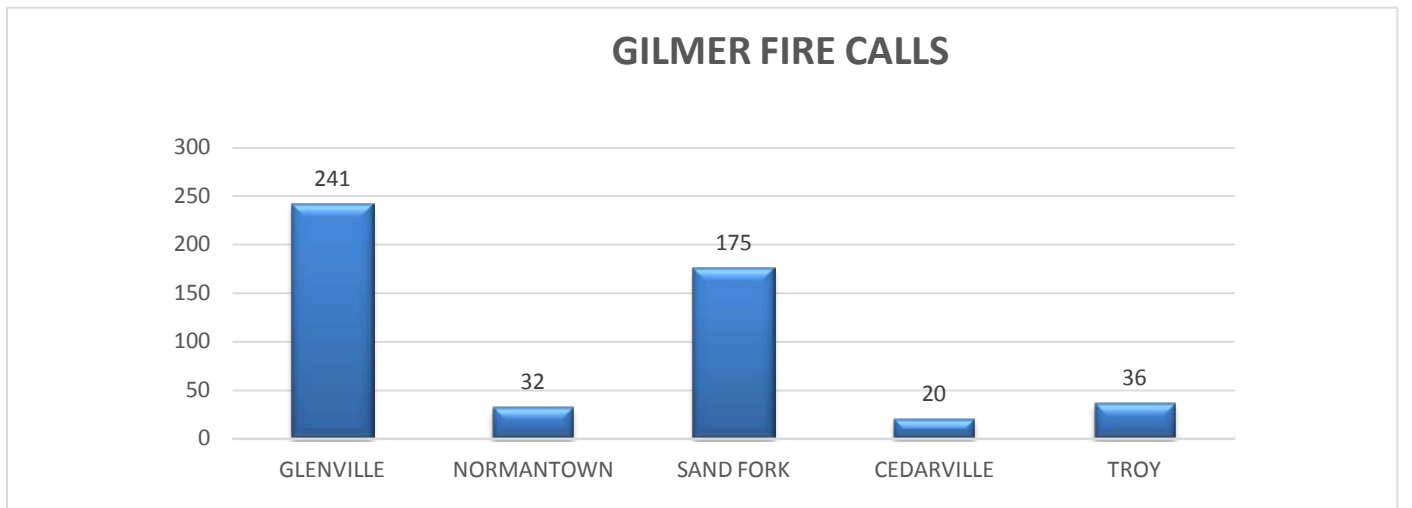
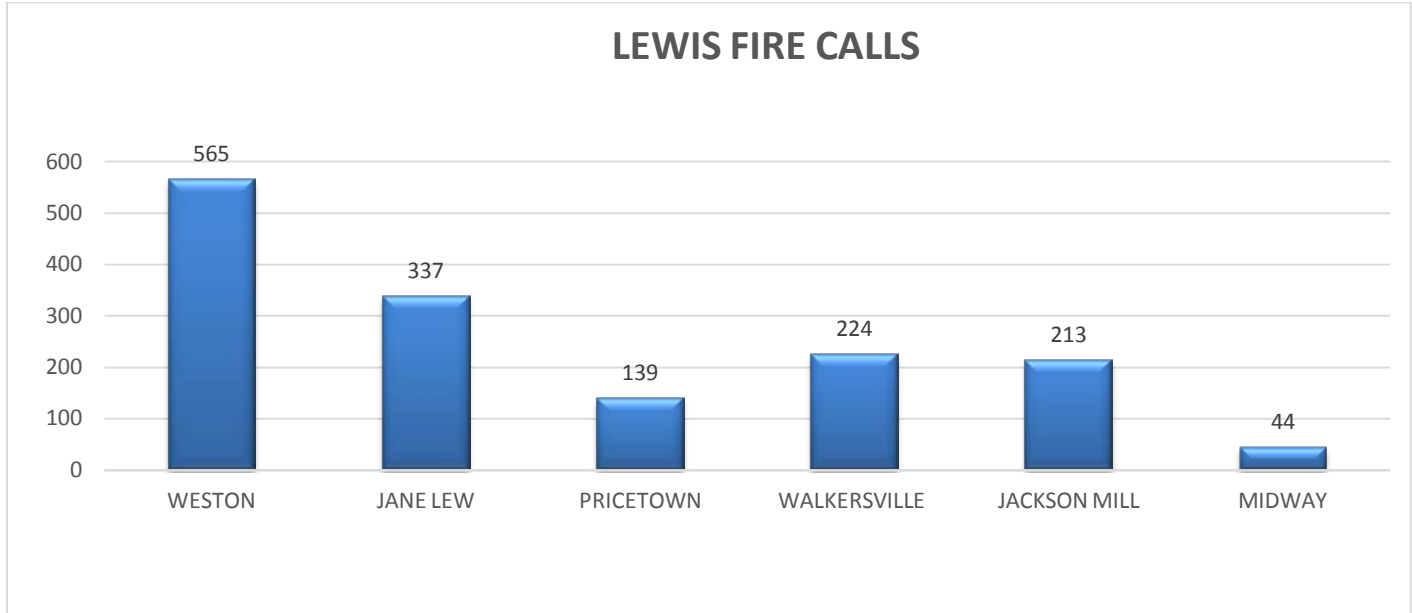


LEWIS-GILMER E-911 COMMUNICATIONS CENTER
DISPATCHES FOR FIRE DEPARTMENTS
BY YEAR
FOR YEAR OF 2011, 2012, 2013, 2014 and 2015



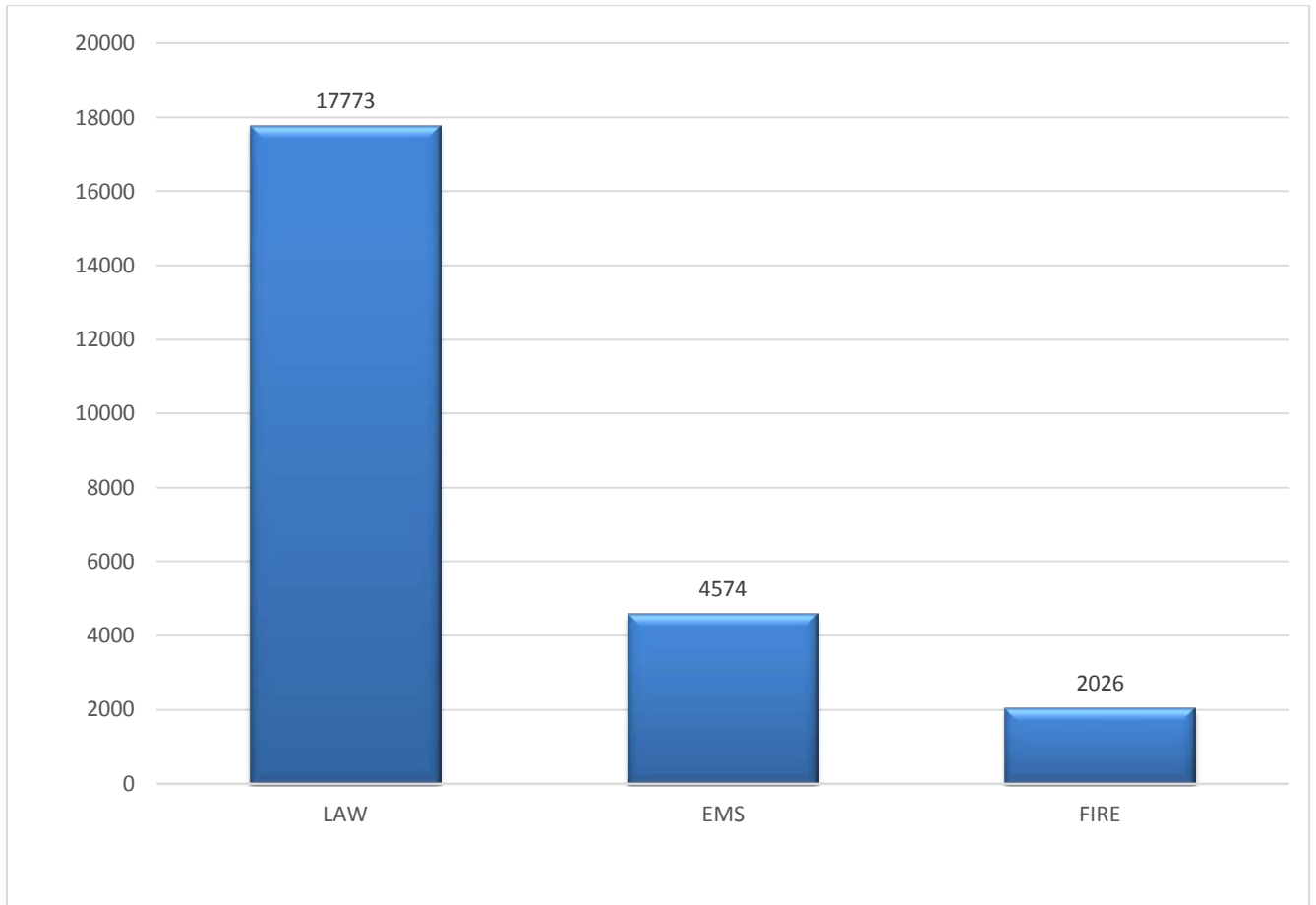
LEWIS-GILMER E-911 COMMUNICATIONS CENTER

FIRE CALLS BROKEN DOWN BY COMPANYS FOR 2015



LEWIS-GILMER E-911 COMMUNICATIONS CENTER

LIST OF DISPATCHES FOR LAW-ENFORCEMENT, FIRE, AND EMS FOR 2015

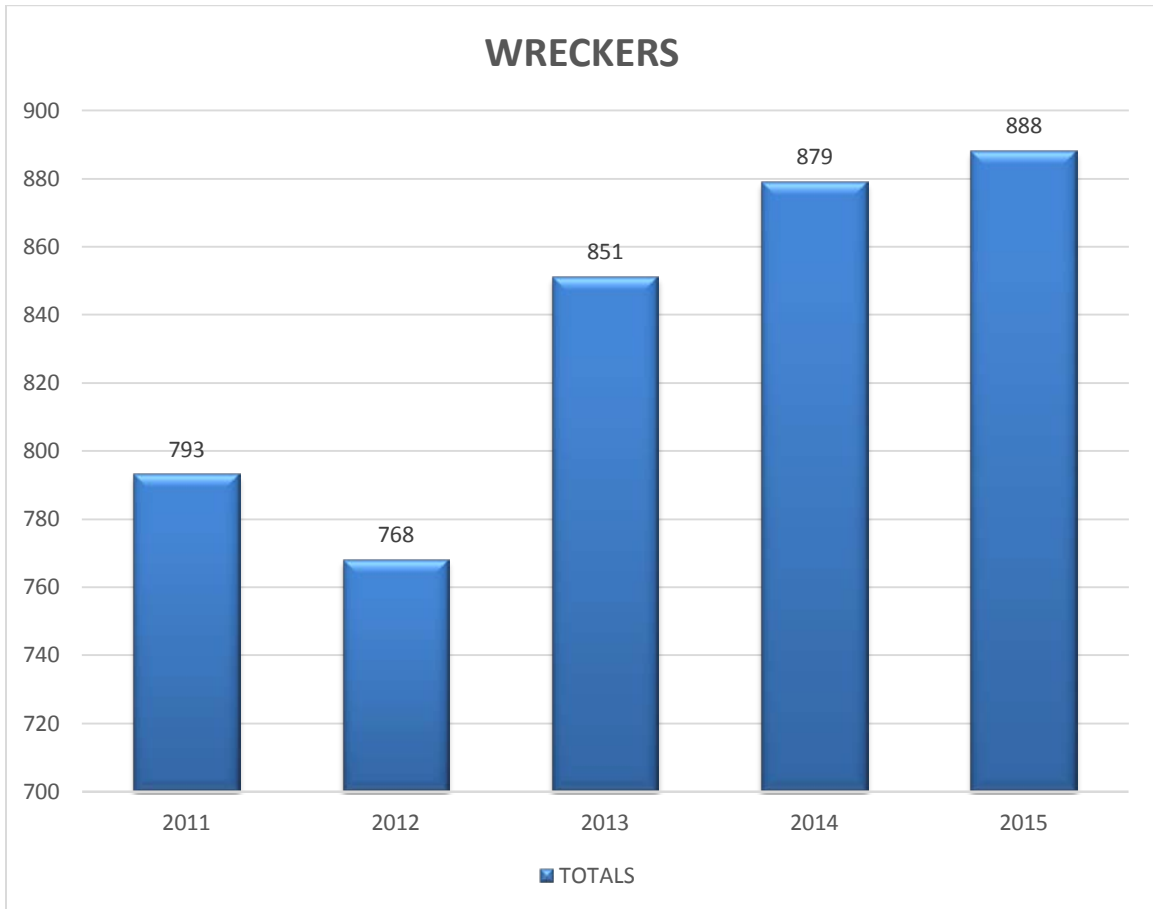


LEWIS-GILMER E-911 COMMUNICATIONS CENTER

LISTING OF WRECKERS DISPATCHED

BY YEAR

FOR THE YEAR OF 2011, 2012, 2013, 2014 and 2015

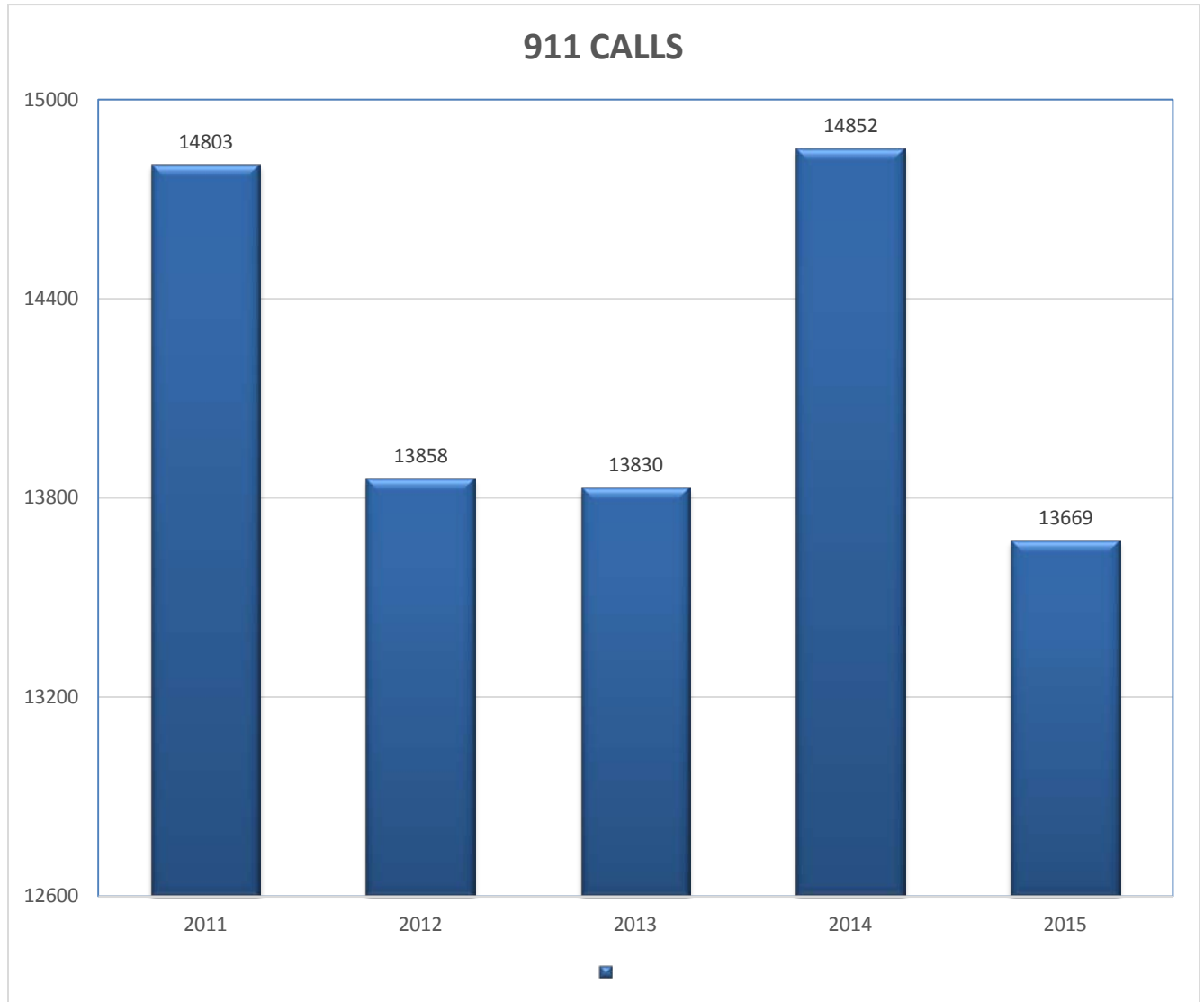


***THIS INCLUDES ALL CALLS FOR WRECKERS IN BOTH LEWIS AND GILMER COUNTIES
LEWIS-GILMER E-911 COMMUNICATIONS CENTER**

911 CALLS RECEIVED

BY YEAR

FOR YEAR 2011, 2012, 2013, 2014 and 2015

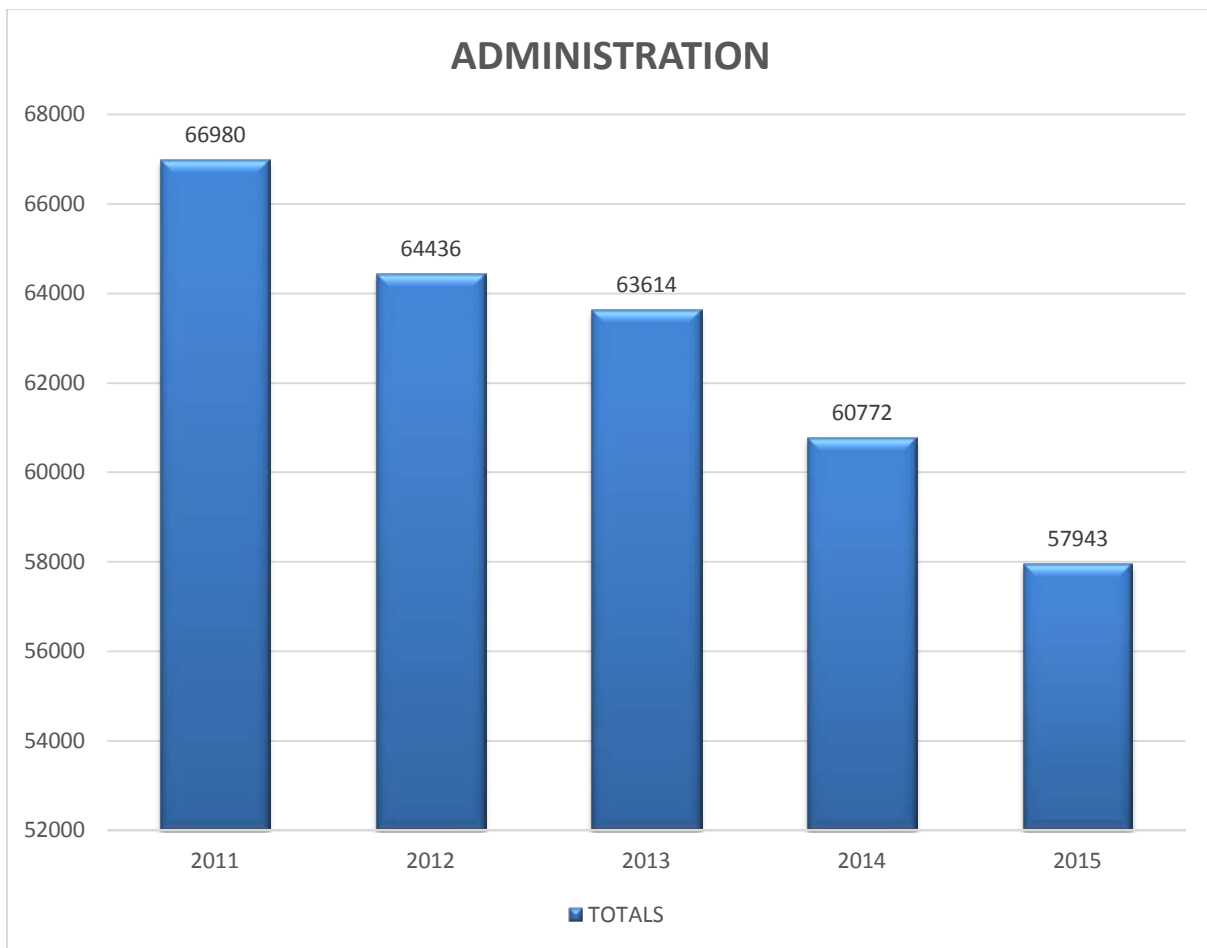


LEWIS-GILMER E-911 COMMUNICATIONS CENTER

10-DIGIT CALLS

BY YEAR

FOR 2011, 2012, 2013, 2014 and 2015

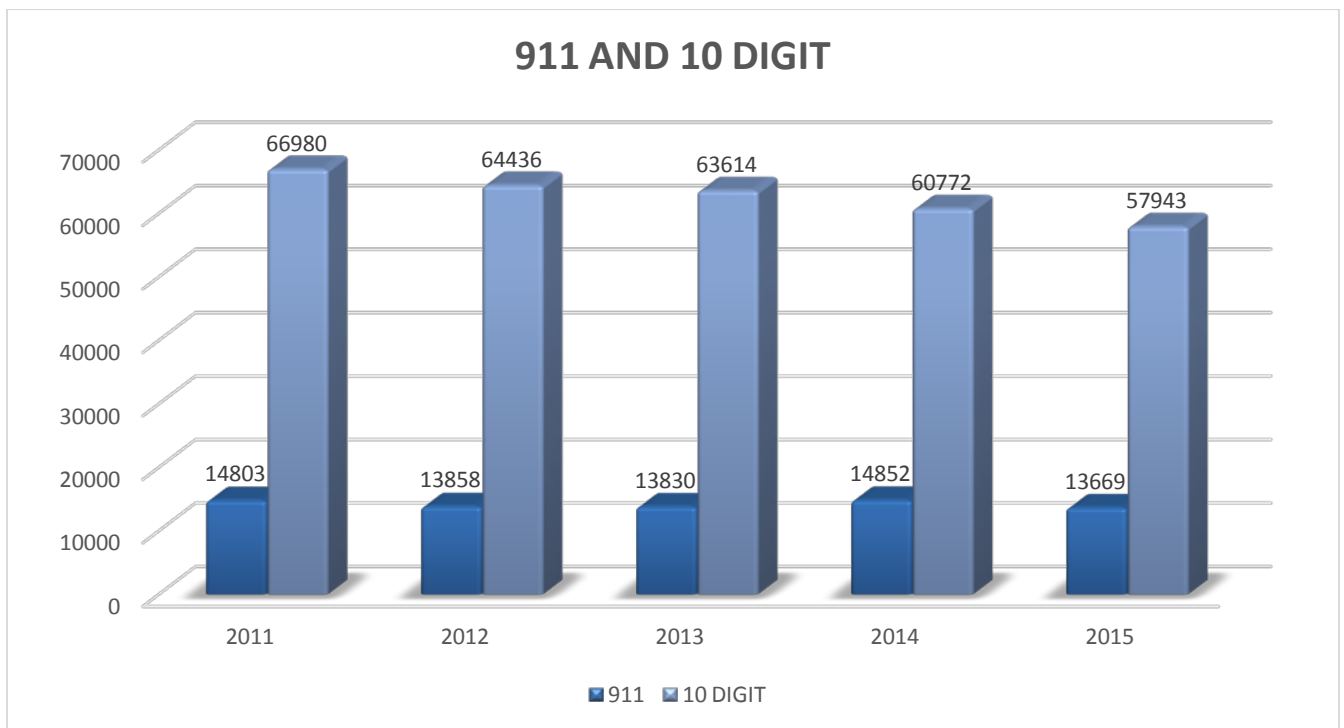


NOTE! TOTALS ALSO INCLUDE OUTGOING CALLS

LEWIS-GILMER E-911 COMMUNICATIONS CENTER

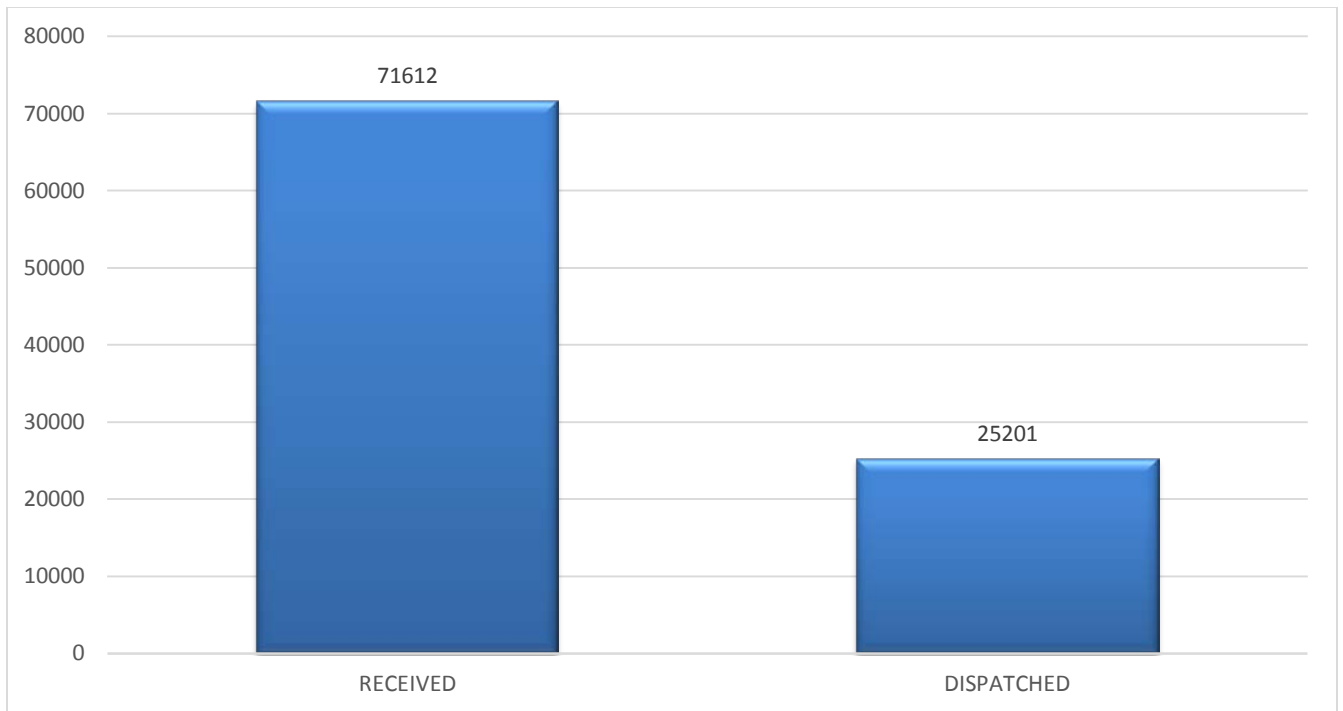
**COMPARISON OF CALLS RECEIVED
911 AND 10-DIGIT**

**BY YEAR
FOR YEAR 2011, 2012, 2013, 2014 and 2015**



NOTE! TOTALS ALSO INCLUDE OUTGOING CALLS

LEWIS-GILMER E-911 COMMUNICATIONS CENTER
COMPARISON OF CALLS RECEIVED TO CALLS DISPATCHED
FOR THE YEAR OF 2015

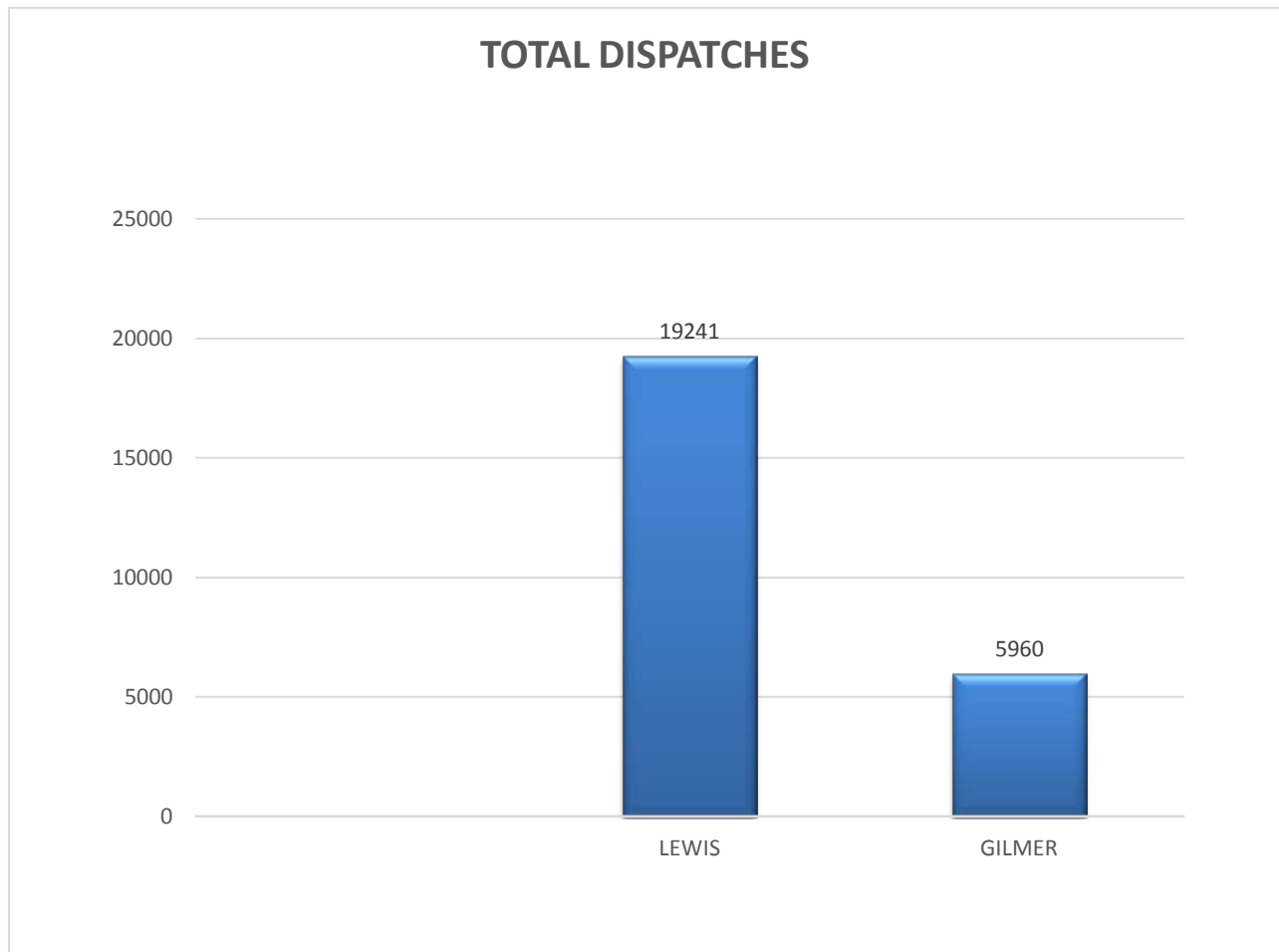


DIFFERENCE BETWEEN THE TOTAL CALLS RECEIVED AND THE TOTAL DISPATCHES CAN BE ATTRIBUTED TO:

- 1) MULTIPLE OR DUPLICATE CALLS ON THE SAME INCIDENT**
- 2) CALLS SEEKING INFORMATION**
- 3) CALLS ON 10-DIGIT LINES TRANSFERRED TO OUTSIDE AGENCIES**
- 4) 10-DIGIT CALLS TRANSFERRED TO AN AGENCY FOR NON-EMERGENCY COMMUNICATIONS**

LEWIS-GILMER E-911 COMMUNICATIONS CENTER
CALLS DISPATCHED TO LEWIS COUNTY & GILMER COUNTY

For The year 2015

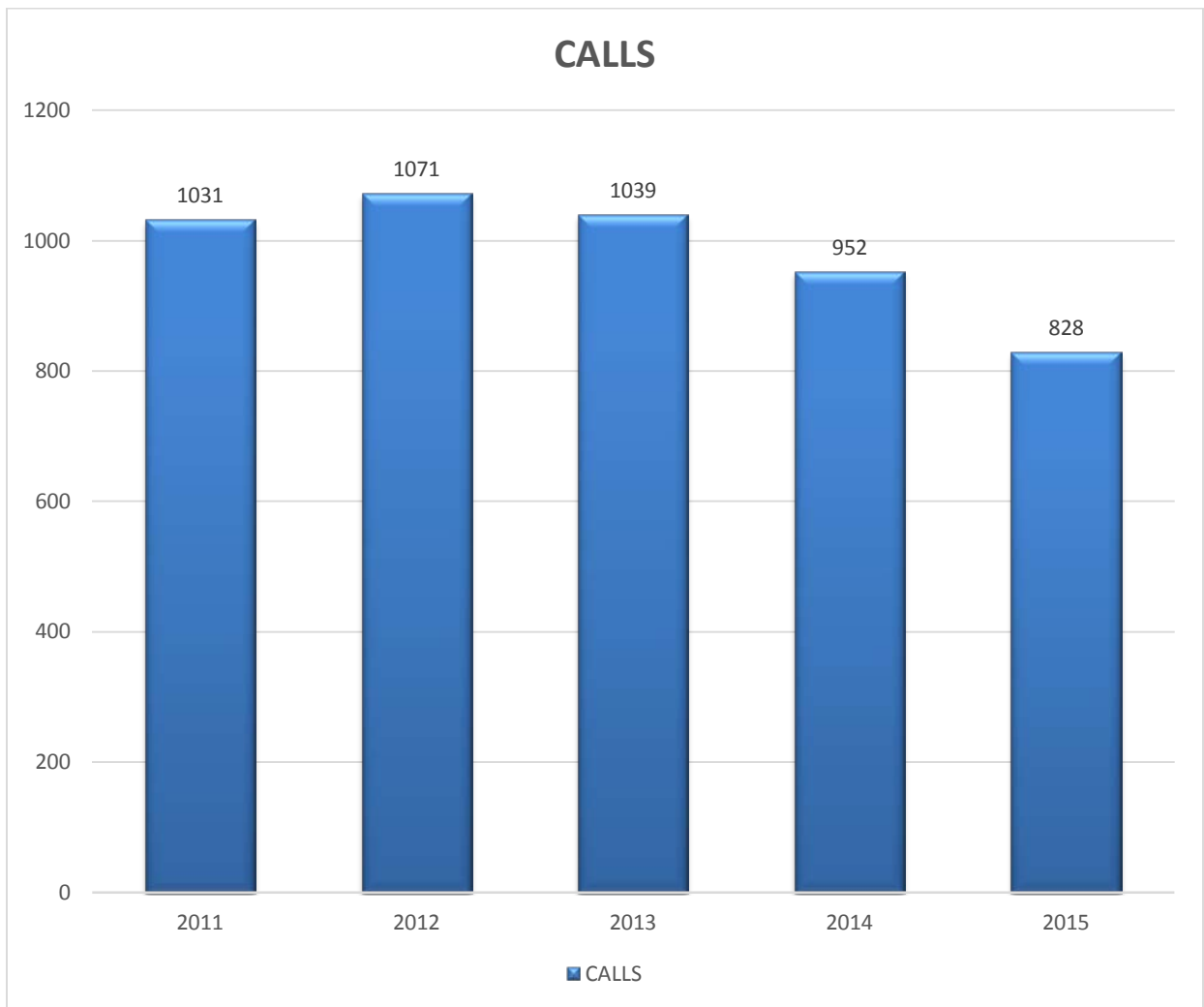


LEWIS-GILMER E-911 COMMUNICATIONS CENTER

ANIMAL CONTROL CALLS TAKEN

BY YEAR

FOR THE YEAR OF 2011, 2012, 2013, 2014 and 2015



LEWIS-GILMER E-911 COMMUNICATIONS CENTER

ANIMAL CONTROL CALLS TAKEN FOR 2015

BROKE DOWN FOR LEWIS AND GILMER

